

To our extended Adobe Veterinary Center family,

As always, it is our priority to keep the pets in our community healthy and happy.

We want to inform you that we are open and keeping our regular business hours to continue to provide healthcare to your pets. In order to keep our dedicated team and you, our wonderful pet owners healthy while doing our part to social distance, we have changed many of our processes.

If you or anyone in your household is sick, please do not come to the clinic with your pet. Find your pet alternate transportation to keep yourself and our healthcare team healthy.

Dogs and Cats - COVID-19 Curbside/Drop-off Service

- At this time, we are only allowing our animal patients into our lobby and exam rooms.
- At your appointment time, you will park in our parking lot and call us at (520) 546-8387. Our healthcare team members will come out to your car and bring your pet into the clinic. For increased safety, we will put Adobe slip leads on all dogs that are not in a carrier. Please bring your cat in a carrier to prevent escape.
- The veterinarian will examine your pet and call you on your cell phone in the parking lot to discuss exam findings and recommendations. They will discuss any related costs and get verbal permission for any additional diagnostics or treatments.
- If your pet is being dropped off for a procedure or needs to be hospitalized, we will bring all of the related forms to your vehicle and go over them with you.
- For medication or food refills, please call ahead of time to make sure that we have it ready for you. Then come to the clinic and call us from the parking lot as above. We will take payment over the phone and bring your items to your vehicle.

Horses, Pigs, and Other Livestock Animals – Social Distancing

- If you are bringing your pet to our large animal service for a scheduled appointment or emergency care, please drive to the back of the clinic and call as above.
- In most cases, we can maintain 6-foot social distancing in our barn so owners will have the choice to wait in the vehicle or accompany their pet for its exam.
- Ambulatory appointments for these animals will also continue but we will not be entering anyone's home. We ask that you stay in your house if you are ill.

We recognize that both preventative and urgent care for pets is essential even when things in the world are complicated. Thank you for entrusting your pet's care to us and thank you for your patience during this unique time.

Sincerely,

Christine Staten, DVM and your entire Adobe Healthcare Team