

ADOBE VETERINARY CENTER'S EQUINE WELLNESS PROGRAMS

Maximizing your horse's health and your budget

Our Equine Wellness Programs are a way for you to prepay for a year's worth of preventative care at a significant cost savings.

Preventive medicine is an important aspect to your horse's health. With our wellness programs, your horse's basic healthcare will be covered. An important aspect of our program is that your horse will be examined by one of our veterinarians twice a year. This allows our veterinarians to get to know your horse while he or she is healthy. These wellness exams help us to diagnose early problems or trends before they become big problems. This is also an opportunity to discuss preventive medicine topics such as parasite control, nutrition, hoof care, dental care, weight control and sand prevention.

Our equine program offers 4 different plans to choose from, our Basic Plan, our Basic Plan PLUS Dental, our Premium Plan, and our Premium Plan PLUS Dental, each offering a different level of preventative care designed to meet your specific needs. Program Price is per horse and represents a minimum of 20% cost savings.

Our **Basic Wellness Plan** includes

- Two comprehensive physical exams with a full report card of the findings and recommendations for your horse's health - Spring and Fall
- Spring and Fall vaccines which typically include annual West Nile Virus, Eastern and Western Encephalitis, Tetanus, and Rabies and biannual Influenza and Rhinovirus. Not all horses require the same vaccines so the veterinarian will tailor the vaccines to your individual horse.
- A parasite program that includes up to 2 fecal parasite exams and a deworming product if needed for your horse.

Our **Basic Wellness Plan PLUS Dental** includes

- All of the components of the Basic Plan plus a dental float and the associated required sedation.

Our **Premium Wellness Plan** includes all the benefits of the Basic Plan plus

- A Complete Blood Count and Comprehensive Blood Chemistry Panel with electrolytes to establish your horse's baseline values and identify any early problems.
- Baseline digital radiographs (4 total) of your horse's front feet. These help to identify signs of imbalance or laminitis. These images will be available to us as a reference point if your horse ever has signs of laminitis or other foot problems. We can email copies of these images to you and your farrier if you would like.
- A Coggin's Blood Test for Equine Infectious Anemia.

Our **Premium Wellness Plan PLUS Dental** includes

- All of the components of the Premium Wellness plan plus a dental float and the associated required sedation.

Our enrollment period is Jan 1, 2019 to Jan 31, 2019. Enrollment forms **MUST** be completed in full by Jan 31, 2019. Enrollment benefits start on the day of enrollment and end on Jan 31, 2020.

An enrollment fee of \$69 must be paid at time of enrollment. This fee is waived if you pay for the entire package at enrollment. The fee is also waived if automatically re-enrolling the following January 1, for the next year.

We recommend scheduling your Spring Wellness appointments between March 15th and the end of May and your Fall Wellness appointments during September, October or November. Included dental floats must be performed in January, February, June, July, August, or December only.

Conditions of Enrollment

ADOBE VETERINARY CENTER'S EQUINE WELLNESS PROGRAM

Please read and initial all lines and sign the bottom of this sheet.

- Horses must be at least one year of age to be enrolled in the program.
- Enrollment fee payment (\$69) is required at the time of enrollment and prior to the initial appointment date. It is non-refundable. This fee is waived if entire plan is paid for in full.
- If choosing to pay monthly installments, you are agreeing to pay the entire plan cost and we, Adobe Veterinary Center, are agreeing to finance that payment over 12 months for you.
- In order to provide cost savings to our owners, any outstanding account balances must be paid in full before enrollment in the program.
- An overdraft and reprocessing fee of \$25 will be charged for any rejected charges.
- If you choose monthly payments, they will be auto-deducted from a credit or debit card. Checks may only be used if paying for entire plan up front. Care Credit is not accepted for this program.
- If you fail to pay any installment within 30 days of the due date, we may immediately terminate the agreement.
- If the agreement is terminated by either party, all remaining monthly payments due to year end will be immediately due and payable.
- The renewal date is between January 1st and January 31st annually. The plan and contract will automatically renew on Jan 1 of each year unless cancelled or changed by either party beforehand. Automatic renewals will have the Enrollment Fee waived.
- Barn calls fees are NOT included in the price of the program and must be paid for at the appointment. You are welcome to haul your horses to the clinic to avoid barn call fees.
- Any additional services provided at the time of the wellness visit will be charged for and are payable on the date of the visit. This includes upgrades to full exams for horses that present with issues at their wellness exam requiring additional time.
- We strongly recommend that owners be present for all appointments. For the provision of services, written or verbal authorization is required by the owner if they cannot be present when services are rendered.
- Vaccines given for the first time require boosters in 3-4 weeks. Boosters for initial vaccination series are not included in the program and are charged separately. Initial boosters will require a separate visit.
- The program covers the first two fecal parasite exams and the first deworming product. Additional fecal parasite exams or dewormers are not covered by the plan. Due to the fact that we tailor parasite control programs differently for each horse, not all horses will need two fecal parasite exams and a deworming product. Habronemiasis treatment does not qualify for this deworming benefit.
- Owners are responsible for contacting the office to schedule appointments.
- If you do not utilize all the services included in your plan, there is no refund or substitution made on your unused opportunities.
- Selected plan levels may not be changed during the enrollment year, but may be changed the following year.
- Any services offered through the program can only be applied to the enrolled horse.
- If your horse is sold before fulfillment of the wellness program, the remaining services of the program may be transferred with the horse and be available for use by the new owner if they are located within the Adobe Veterinary Center practice area or if the new owner chooses to haul the horse in for these visits. No refunds or substitutions will be made for unused opportunities.
- In the event your horse should pass away before fulfillment of the wellness program, we will alter your account on a pro-rated basis.
- If an owner's account does not remain at a zero balance, any paid program monies may be utilized to bring the account current and the horse will be dropped from the program.
- The blood work and radiographs included in the Premium Plan must all be done on the same day when the horse is healthy.
- Included dental float must be performed in January, February, June, July, August, or December only.

I have read and understand the above Conditions of Enrollment

----- (signature)

----- (printed name) ----- (date)

Enrollment Application

ADOBE VETERINARY CENTER'S EQUINE WELLNESS PROGRAM

Owner's Name(s) _____

Owner's Phone numbers (please provide at least 2) (____) _____ (____) _____

Owner's email _____

Horse's Name	Breed	Age	Color	Gender	Use	Location ("home" or barn name)	Plan Choice

If you have additional horses, please use an additional enrollment form.

Plan Type	Cost per horse	Monthly payment	Names of horses on each plan	Annual Total Cost
BASIC	\$300	\$25		
BASIC +DENTAL	\$504	\$42		
PREMIUM	\$720	\$60		
PREMIUM +DENTAL	\$924	\$77		
Enrollment Fee	\$69		# of horses on payment plan(s)	
Total for all horses				

Selected plan levels may not be changed during the enrollment year.

Payment Method (Please check one)

_____ Check enclosed (Checks may only be used if paying for the entire plan cost up front.) - I have enclosed a copy of my driver's license as well. Enrollment fee is waived if entire plan is paid for in full at enrollment.

_____ Run the entire amount above on the credit card that I have placed on file at Adobe Veterinary Center. This will pay for the entire plan(s) up front. Enrollment fee is waived if entire plan is paid for in full at enrollment.

_____ Run the enrollment fee (\$69) and first installment on the credit card that I have placed on file at Adobe Veterinary Center.

_____ Have a receptionist call me upon receipt of this form so that I may pay with a credit card either in full or in the payment plan.

Our enrollment period is Jan 1, 2019 to Jan 31, 2019. Enrollment form MUST be completed and payment must be received by Jan 31, 2019. Enrollment benefits start on the day of enrollment and end on Jan 31, 2020.

Please return the Conditions of Admission and the Enrollment Form to Adobe Veterinary Center 8300 E. Tanque Verde, Tucson, AZ 85749. Please call with any questions - (520) 546-8387

Office Use Only

Account Number _____

Forward Booked Y / N

Initials _____